

# Bytes Managed Backup as a Service

Whether your environment is small or large, single or a global multi-site, our services will assist in removing the day to day headaches, overhead and complexity.

BACKUF

Bytes Backup Services provide a secure and scalable data protection platform for your file systems, applications and virtual server data to be protected and recovered in the event of data loss or corruption.

Our 24x7 service delivers a cost-effective option with multiple tailored offerings for all data types, coupling cost predictability with flexible data retention options. Both backup systems & IT infrastructure are fully managed and highly configurable, with agile implementation & support to align with your business requirements.

All Bytes services are backed with a **24 x 7 x 365 service desk** and **proactive monitoring** to ensure the solutions run optimally.

# Optimised for performance, cost & data storage efficiency



#### 24/7 Protection

Our Expert engineers monitor and protect your data 24 x 7 from our UK based service desk

#### **Key Components**

- Data De-Duplication (3D)
- Compression
- Metadata Indexing (capital I)
- Encryption (optional)
- Backup Job Summary
- Chargeback
- Service Level Agreements
- Flexible Configurations
- Flexible Retentions
- ✓ Web Based Portal
- On Demand Backups
- Custom Reports (optional)
- Dedicated On Site Appliance (optional)
- On Site Consultancy (optional)



## Secure UK Datacenters

All of our Data Centers are ISO 27001, PCI compliant, Tier 3 ensuring a truly secure environment

#### Service Features

- Secure Self-Service portal
- Delegated access rights and Data Access permissions (Directory Services integration)
- Extended Data Retention options for Compliance
- Hybrid On-Premise Appliance option for fast on-site Data Recovery and Data Retention
- Choice of Location for multiple Data
  Copies including on site appliance, Bytes
  Datacenter or Public Cloud (Azure or AWS)
- Problem Management (Correlation of Incidents for Root Cause)
- Proactive Operational 24 x 7 x 365
  Management



### **On-prem/Cloud or Hybrid**

Data storage and protection whether On-premise, Cloud or Hybrid – you decide



As your data grows, our service grows and evolves with your requirements. Our managed solution ensures that all operations are fully optimised for performance, cost and data storage efficiency.

To find out more about Managed Backup as a Service contact us on: tellmemore@bytes.co.uk | 01372 418500 | bytes.co.uk